

# OP-ok!

YBP Library Services  
999 Maple Street  
Contoocook, NH 03229  
v. (603) 746-3102  
f. (603) 746-5628



## Out-of-Print/Out of Stock Indefinitely

Sales Rep: \_\_\_\_\_

Customer Service Rep: \_\_\_\_\_

Library Name: \_\_\_\_\_

Library Contact Name: \_\_\_\_\_

Contact Title: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Telephone: \_\_\_\_\_

Fax: \_\_\_\_\_

e-Mail: \_\_\_\_\_

Base Account Number: \_\_\_\_\_

Sub-Accounts for which OP/OSI  
substitutions &/or orders are to be  
made:

- All
- Specific (*please specify*)

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### Terms and Conditions:

1. All OP/OSI titles are **non-returnable**, and **non-cancelable** once materials have been received by YBP.
2. **Price** to customer for available materials will be vendor's list price plus any applicable service fees and **shipping** charges as determined by ordering account pricing structure.
3. Books supplied by YBP's OP/OSI vendor will be "very good or better": the best **condition** that does not exceed list price as provided by YBP by more than \$25.
4. Orders placed with OP/OSI vendors will be **stated** as follows: "Out-of-Print - Source is OP (or OSI) Vendor". However, as these materials are sourced from a large network of suppliers, more specific information will not be available for these orders.
5. OP/OSI substitutions are currently not available for **Standing Orders** (serials).
6. **Technical service** treatment of books will be dictated by the specifications established for the sub-account.

In signing this form, customer acknowledges all account information to be correct. Customer acknowledges and accepts all terms and conditions of OP/OSI service outlined above.

Authorized Signature: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Fax to (603) 746-5628

Attn: Customer Service