

knowledge • firm
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OP-ok!

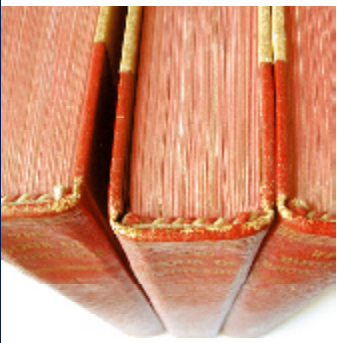
Out-of-Print / Out-of-Stock Indefinitely

YBP Library Services, a leading supplier of academic books, has built a reputation on premier customer service. YBP is expanding its customer service offerings to include OP/OSI Services.

Our partnership with third-party vendors, such as Alibris, gives YBP clients seamless access to an inventory of millions of out-of-print titles.

The addition of this service will make YBP your “*total solution*” vendor for title fulfillment. With no need to start another order cycle with another vendor when your title comes up ‘out-of-print’, YBP can save you time and work. If you sign up for OP/OSI substitutions with your customer service representative, YBP will automatically place an order with our out-of-print vendor if a title you order comes up as ‘out-of-print’. There will be no interruption of the order cycle and no additional work for you.

With stringent guidelines already in place, you will only receive those titles which meet the criteria put forth by YBP. The book must be in “*very good or better*” condition. All titles are inspected by YBP before shipment to you. If a title does not meet our definition of “*very good or better*” condition, it is returned to our vendor.



YBP's OP/OSI Service will help you streamline your acquisition process.

from
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- place an order
- wait for cancellation
- search the web for OP dealers that *may* have the book
- place an order with that dealer
- prepay the OP dealer
- process receipt of a single book shipment
- pay the postage on that shipment
- catalog the book
- do physical processing

**to**  
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- subscribe to the OP/OSI Program on your YBP account

*Contact your YBP representative for more information on how
OP-ok! can save you time and money.*



YBP Library Services

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